# Teligent Corporate Overview

Teligent is a world-class cloud communications, call center solutions, and interactive messaging platform provider.

Our innovative webChat and SMS services will redefine the way you communicate with your clients. Teligent has customer's utilizing our services throughout the US and worldwide. We offer flexibility to scale to the specific needs of our customers.



## **Teligent Mission Statement:**

Together with our customers, we will change the way they interact with the world by providing innovative communication applications combined with world class support that solves each of their unique problems while also improving reliability, efficiency, and productivity.

### What services do we provide?

- Hosted Voice Solutions
- Hosted Contact Center
- SD-WAN

- Application Integrations
- Mobility Applications
- SIP Trunking
- National and International Footprint
- MS/MMS, webChat with Teligent Interactive Solution
- Customizable Auto Attendant

#### A message from the co-founder, Richard W. Dubois:

"One of TeligentIP's founding principles is customer focus.

We do everything in our power to ensure that every single customer has a great experience every step of the way.

When it comes to State of the Art voice services, there are many pieces of the puzzle, but we strive to unify the pieces and simplify the process.

We expend a great deal of resources to ensure that we provide the latest technology and applications available for our customers."

## Why Choose Teligent?

- Customized, tailor made solutions. Not every business fits inside the box, so we pride ourselves on thinking outside of the box to create a communications solution best fit for your customer.
- Our implementation is one of the fastest in the industry. The first impression of new service provider is with implementation. Count on a team that can get it done, quickly and correctly.
- Flexibility. Scale quickly and easily with TeligentIP.
- Geo-redundant network with automated failovers, built in disaster recovery, and a national network, reliability is unsurpassed.
- Experience. Our team is comprised of leaders who have been pioneers in the industry from telecom to software development, experience and knowledge is bountiful in the Teligent Team.
- Unique Services. TeligentIP has created innovative and cutting-edge solutions, in-house, making them the most unique service offerings in the industry.

## **Teligent Executive Team Overview**

#### **Greg Nielson | CEO**

Greg is a VoIP pioneer involved in the startup of several well know telecom companies. He was the CEO and founder of wholesale provider, IP Telesis.

#### **Rick Dubois | CFO**

Rick developed the channel program at Bell South & US West. He also helped in the formation of TW Telecom.

#### Ravi Vendantam | CTO

Ravi was a key engineer at Lucent Technologies, Broadsoft and iCore. He developed the architecture & managed the top 10 telecom providers across the globe.

#### Lori Jenkins | COO

Lori has served as President of several associations including SNUG, ATSI, ATA (PACE). She is the founder of SkyStream, who was later acquired by Teligent. SkyStream delivered voice services to hundreds of emergency response contact centers around the nation.

#### **Alan Pourafzal | VP Client Services**

Alan is the Co-Founder of Broadcore which was established in 2004. Broadcore was the 1st VoIP provider in Southern California, which later sold to Masergy.





xales@teligentip.com

1-855-474-8464

www.teligentip.com