



Teligent[®] SMS

Are you missing out on potential sales because your communication channels are out-of-date?

Communicate smarter with your customers. In addition to voice, with Teligent[®], you can also use your business number to send and receive SMS or MMS text messages or even webchat as part of our Teligent[®] Interactive Solution.

What is Teligent[®] Interactive Solution?

It is a clientless platform that enables your business to communicate through:

- ✓ **SMS**
Short Message Service (text messaging)
- ✓ **MMS**
Multimedia Messaging Service (picture messaging)
- ✓ **Power Notification**
Send multiple messages, to multiple users at once
- ✓ **Webchat**
Communicate with customers via website chat box
- ✓ **IQ-chat**
Internal and external instant messaging capabilities



USER FRIENDLY

SMS portal is easy to use and navigate



ACCESSIBLE

No Downloads! The portal can be access online anywhere, anytime.



AUTHENTICATION

Integrated with your Google, Salesforce, ZoHo, or Broadsoft logins.



SMS & MMS

Add SMS on any voice DID to send & receive messages to your main office number or different departments within your organization.

Additional enterprise features include:

- ✓ Auto-Responders
- ✓ Rules
- ✓ Dispositions
- ✓ Schedules
- ✓ Customizable Macros
- ✓ Contact Book
- ✓ Dashboard
- ✓ Advanced Reporting

SMS & MMS

Power notification allows companies to send multiple messages, to multiple users at one time. Upload message context via .csv or Excel or use custom API's to automate the process.

WebChat

Using the Teligent® Interactive Solution platform, communicate with consumers on your website via chat.

IQ-Chat

Instant message with internal members of the organization, as well as external instant messaging capabilities.