



## CUSTOMER SATISFACTION

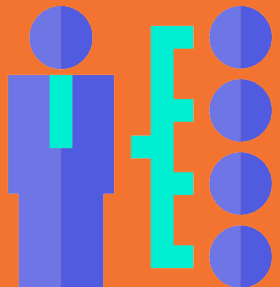
Teligent is dedicated to providing extraordinary customer service which sets us apart from the rest. We will be with you every step of the way, from introduction, to implementation and beyond completion with our in house 24/7/365 customer support.



## RELIABILITY

Every incoming and outgoing call is key to your business's success. And while many SIP trunking providers say that they can provide 99.99% uptime, not all of them have the preventative measures in place to back up that claim.

The Teligent network is fully geo-redundant with high-capacity fiber links, creating the type of IP Backbone that assures uptime availability, performance and reliability.



## EXPERIENCE

Teligent has ties to the contact center industry dating back to 1970. Lori Jenkins, our Chief Operating Officer, served on the board of directors and as President of American TeleServices International. She additionally served as President of ATA (PACE) Mountain Chapter. Overall, the Teligent executive team has over 200 years of experience in telephony and application development.

## WHAT TO LOOK FOR IN A SIP PROVIDER

# ENHANCED CALLING & SERVICE FEATURES

Not all SIP Trunking providers are created equal. Additional features and service offerings allow your business to grow to the next level with minimal costs.

Teligent offers many additional features and services including....

- ✓ Unlimited Inbound Calls
- ✓ Call Forwarding Features
- ✓ E-Fax Solutions
- ✓ Unified Communications
- ✓ SMS, MMS, & webChat
- ✓ Ala Carte Feature Availability
- ✓ Disaster Recovery Solutions
- ✓ Contact Center Solutions
- ✓ Managed Services- Network Management
- ✓ Skype for Business



 600 Congress Avenue 14th Floor  
Austin, Texas 78701

 [sales@teligentip.com](mailto:sales@teligentip.com)

 1-855-474-8464

 [www.teligentip.com](http://www.teligentip.com)

## FLEXIBILITY



Does your SIP Provider let you have the ability to buy only what you need? With Teligent, we operate with a "boutique-shop" type of freedom, you have the option to use our industry-leading and customizable services that are relevant to you and your operations. We don't want you spending money on features that aren't useful for your business.

## INTEGRATIONS



Integrate with Teligent's Interactive Solution, to add additional channels of communication. With SMS, MMS, webChat, and power notification features, give your contact center additional options for two-way client communications!

## SCALABILITY



As you grow, your SIP provider should have a solution with the ability to grow with you. Teligent offers on-demand scalability with the ability to easily add or remove telephone numbers or adjust talkpaths. Teligent will work with you to ensure your communication needs closely match your business needs.